

S P A

# RÉGENT PETITE FRANCE

S T R A S B O U R G

## Spa reception protocol

*Updated on 19 May 2021*



Our director, Sandrine Hugonot and her team have put in place new measures to welcome you in complete safety. All our practitioners have been trained in the new health regulations and will be equipped with a mask. Before coming to the spa, we thank you for returning the health questionnaire, attached.

### **Access to the spa :**

Access to the spa is limited to 4 persons upon reservation. The hammam and sauna are not accessible due to the sanitary situation. The duration of presence in the spa (excluding treatments) cannot exceed one hour.

If you are staying at the hotel, please come in a bathrobe and swimming costume (a bathrobe and flip-flops are available in your room).

For external guests, please bring as few personal items as possible. The spa changing rooms are available by reservation only.

A towel will be provided by the receptionist (no more self-service towels). Wearing a mask is compulsory. If you forget, you can buy one on the spot for one euro. A receptionist will take your head temperature on arrival and ask you to take a soapy shower. Please respect social distancing and hygiene guidelines throughout the spa.

### **Your treatments :**

The cleaning frequency has been intensified and the cabins are disinfected after each treatment. All treatment protocols have been reviewed and adapted to the needs of hygiene. Some of them have been temporarily removed due to the health regulations in force. Wearing a mask will be mandatory, and practitioners will wear gloves for all treatments.

**Please note:** If you have any symptoms that may suggest an infection at Covid-19, please cancel your appointment and do not come to the hotel.