

S P A  
**RÉGENT PETITE FRANCE**  
S T R A S B O U R G

## Spa reception protocol

*Updated on 30<sup>th</sup> July 2021*



Our director, Sandrine Hugonot and her team have put in place new measures to welcome you in complete safety. All our practitioners have been trained in the new health regulations and will be equipped with a mask. Before coming to the spa, we thank you for returning the health questionnaire, attached.

**The health pass via QR CODE (certificate of vaccination or PCR test or negative antigenic test less than 48 hours old or result of a positive PCR test for Covid-19, less than 6 months old) is compulsory from 9<sup>th</sup> August 2021 onwards for access to the spa and all treatments. If you do not present the "health pass", we will be obliged to refuse you access to the hotel's treatments and spa.**

### **Access to the spa:**

Access to the spa will be by reservation only and will be limited to 8 people. The duration of your stay in the spa (excluding treatments) cannot exceed 1 hour.

If you are staying at the hotel, please come in a bathrobe and swimming costume (a bathrobe and flip-flops are available in your room).

For external guests, please bring as few personal items as possible. The spa changing rooms are available by reservation only.

A towel will be provided by the receptionist (no more self-service towels) Wearing a mask is mandatory. If you forget, you can buy one on site for 1€. A receptionist will take your temperature when you arrive and ask you to take a soapy shower. Please respect social distancing and hygiene guidelines throughout the spa.

### **Your treatments:**

The cleaning frequency has been intensified and the cabins are disinfected after each treatment. All treatment protocols have been reviewed and adapted to the needs of hygiene. Some of them have been temporarily removed due to the health regulations in force.

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**Please note:** If you have any symptoms that may suggest an infection at Covid-19, please cancel your appointment and do not come to the hotel.