

S P A  
**RÉGENT PETITE FRANCE**  
S T R A S B O U R G

## Spa reception protocol

*Updated on 3<sup>rd</sup> August 2021*



Our director, Sandrine Hugonot and her team have put in place new measures to welcome you in complete safety. All our practitioners have been trained in the new health regulations and are wearing masks. Before coming to the spa, we thank you for returning the health questionnaire, attached.

**According to the latest decree in force, the health pass via QR CODE (certificate of vaccination or PCR test or negative antigenic test less than 24 hours old or result of a positive PCR test attesting to recovery from Covid-19, dating back less than 6 months) will be required for access to the spa and all treatments. If you do not present your "health pass", we will be obliged to deny your access to the spa and treatments.**

### **Access to the spa:**

Access to the spa is under reservation only and is limited to 12 people. The duration of your stay in the spa (excluding treatments) cannot exceed 1 hour.

If you are staying at the hotel, please show up wearing a bathrobe and swimsuit (a bathrobe and flip-flops are available in your room).

For non-resident guests, please bring as few personal belongings as possible (the spa changing rooms are available by reservation only) and we will ask you to identify yourself on the TousAntiCovid application when you arrive at the spa's reception.

A towel will be provided by the receptionist (towels for self-service are no longer available). Wearing a mask is mandatory. If you forget to bring one, you can buy one on the spot for one euro.

Please respect the social distance and hygiene rules in the entire spa area.

### **Your treatments:**

The frequency of cleaning has been intensified and the cabins are disinfected after each treatment. All treatment protocols have been reviewed and adapted to hygiene needs.

The obligation of a health pass for people aged between 12 and 17 has been postponed until 30 September 2021 (wearing a mask remains compulsory).

**Please note:** If you have any symptoms that may suggest a Covid-19 infection, please cancel your appointment and do not show up at the hotel.